



Operations Roundtable – Industry product discussion for reopening your catering business

May 13, 2020

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UPCOMING SESSIONS

Upcoming Sessions

ICA Executive Chef Roundtable – Thursday, May 14 at 4pm ET
ICA Executive Chef Roundtable – Friday, May 22 at 2pm ET

ICA Operations Roundtable – Wednesday, May 20 at 2pm ET
ICA Operations Roundtable – Wednesday, May 27 at 2pm ET

ICA Sales Mixer – Monday, June 1 at 2pm ET

Register for all upcoming sessions on the ICA homepage.

www.internationalcaterers.org

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AVP - GLOBAL ACCOUNTS
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Plan

~~Plan~~

Plan C

**SURVEY RESULT –
TOP QUESTIONS/CONCERNS**

Topics to cover today

1. How to provide additional safety and sanitization for staff and guests?
2. How will buffets be handled? Action Stations? Seated Meals? Off-Premise Delivery?
3. Safety measures for staff and guests?
4. How to maintain socially safe distances?
5. Use of single use disposable items – individual packs, their cost and the effect on the environment
6. Overall, what will a future event look like?

QUESTION #1

How to provide additional safety and sanitization for staff and guests?

QUESTION #2

How will buffets be handled?

Action Stations?

Seated Meals?

QUESTION #3

Safety
measures for
staff and
guests?

QUESTION #4

How to
maintain
socially safe
distances?

QUESTION #5

Use of single use
disposable items –
individual packs, their
cost and the effect on
the environment

QUESTION #6

Overall, what will
a future event
look like?

Important links for updated guidance

COVID-19 Resources

International Caterers Association | www.internationalcaterers.org

- Ecolab
<https://ecolab.widencollective.com/portals/fbqbtovd/FoodserviceCOVID-19ResourceLibrary>
- CDC
<https://www.cdc.gov/coronavirus/2019-ncov/communication/guidance-list.html?Sort=Date%3A%3Adesc>
- OSHA guidance and risk assessment
<https://www.osha.gov/SLTC/covid-19/hazardrecognition.html>
<https://www.osha.gov/SLTC/covid-19/controlprevention.html>
- EPA Approved Cleaning Agents
<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>
- National Restaurant Association
<https://restaurant.org/covid19#info>
<https://www.servsafe.com/Landing-Pages/Free-Courses?fbclid=IwAR1Mf8PIjcd89Y7R88kX5puDmBbulaBEGIXkFpa1F87Yhp7QChTPxawBakE>
<https://restaurant.org/Downloads/PDFs/business/COVID19-Reopen-Guidance.pdf>
- Contact Tracing Apps
<https://www.businessinsider.com/coronavirus-contact-tracing-government-apps-vs-apple-google-covid-19-2020-4>
- <https://www.cdc.gov/coronavirus/2019-ncov/php/contact-tracing/index.html>

POST COVID RESOURCES

The Event Safety Alliance Reopening Guide



**For Event Professionals During the COVID-19
Pandemic**

Edited by Steven A. Adelman

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Please share this Guide – We all want to reopen safely

https://www.eventsafetyalliance.org/esa-reopening-guide?fbclid=IwAR0KpGb6Z27zSSXrRqgWUkef_6d7QE DmvY5A8Hs3ffJXQ0pFH--nyGLAqjA



POST COVID EQUIPMENT
CHANGES AND INNOVATIONS

CAMBRO[®]
TRUSTED FOR GENERATIONS[™]

Handwashing Best Practices



CAMBRO
TRUSTED FOR GENERATIONS™

StaySafe
StoreSafe

Handwashing Best Practices



Sanitization Practices

BETTER
Handwash Station



GOOD
*Economical
Handwash Station*



HWAPR
With paper towel
roll holder



HWATD
With multi-fold paper
towel dispenser



BEST
*CamKiosk
Hand Sink Cart*

CAMBRO
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Off Premise Staging and Pick-up



CAMBRO
TRUSTED FOR GENERATIONS™

StaySafe
StoreSafe

Beverage Accessories



Modular Beverage Holders



EPP140SW Drink Box

- **Modular Beverage Holders organize 15 Cups per level.**
- **Maintain safe holding temps for hot and cold drinks**

CAMBRO
TRUSTED FOR GENERATIONS™





Get Free Beverage Cup Holders!

Discover the Cam GoBox Difference!

**Buy an EPP180SW
or EPP160SW
and get 5
Beverage Cup
Holders **FREE!****

Beverage Cup Holders
keep drinks secure
during transport and
maintain hot or cold
drink temperatures for
up to 3 hours.

PROMOTION VALID

02/01/2020 - 6/30/2020
for all end user customers.



To redeem visit:
www.cambro.com/BevHolderPromo
and get your free Beverage Cup Holders.

CAMBRO
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CAMBRO
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staySafe
StoreSafe

POST COVID EQUIPMENT
CHANGES AND INNOVATIONS



POST COVID EQUIPMENT CHANGES AND INNOVATIONS



POST COVID EQUIPMENT CHANGES AND INNOVATIONS

Sterno® Hand Sanitizer Bulk Refill - Gallon



Contains 66% alcohol for an effective hand sanitizer, specifically bulk-packaged for refilling existing containers to help reduce plastic waste



Features & Benefits

- Contains 66% alcohol to reduce bacteria on hands
- FDA REGISTERED GEL formula offers a user-preferred viscosity that is easily dispensed and clings to hands during application for better efficacy over runny, liquid alternatives
- Integrated grip handle offers a stable, steady pour into empty containers
- Includes a moisturizer to soothe skin
- Quick-drying, bio-preferred ethanol formula effectively sanitizes hands
- Each case includes 1 dispensing pump for refilling smaller bottles. Additional dispensing pumps sold separately
- Ideal for food service and healthcare environments, for use in kitchens, restrooms, and common areas
- Fragrance and Dye Free
- Made in USA

Case Pack: 4

Active Ingredients

Ethanol 63.3% v/v, Isopropanol 2.8% v/v

Inactive Ingredients

Propylene glycol, polyethylene glycol, acrylate polymer, distilled water

ITEM #	DESCRIPTION	WEIGHT (lbs)	LENGTH (inches)	WIDTH (inches)	HEIGHT (inches)	CUBE (inches)	TI	HI	NDC	GTIN
20738	Hand Sanitizer Refill - Gallon (4/case)	29.50	12.50	12.50	12.37	1.11	9	5	73926-738-01	

Sterno Products

Corona, CA

951. 682. 9600

SternoProducts.com



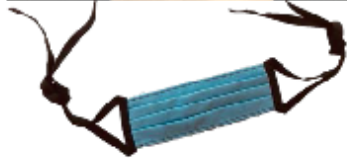
POST COVID EQUIPMENT CHANGES AND INNOVATIONS

Sterno® Cotton Face Mask with tie straps



High quality, reusable cotton face mask helps reduce the spreading of germs

Features & Benefits



Colors may vary within case pack order

Individual Mask Size
8.5" l x 3.5" w x 0.125" d
Weight 0.06lbs

- Sewn in U.S.A using a high quality, tight-weave 100% cotton fabric to provide better filtration
- Breathable and lightweight
- Integrated tie straps and a pleated design provides flexibility and expands to create a secure fit to the face
- Washable for reuse
 - Recommend cleaning by washing with soap and hot water and air drying
 - Or machine wash in cold water and tumble dry without heat. Refer to Care & Use Instructions.
- Sized for adults
- Ideal for foodservice and healthcare, schools and home use
- Available for purchase as a 10-pack or as a case of 100 face masks (packaged as 10, 10-packs)

The Sterno Cotton Face Mask is not approved by the FDA. The purpose of this non-medical face mask is to prevent the wearer from spreading germs. This mask should not be used in situations where the use of a surgical mask or N95 respirator is required; or in the presence of a high intensity heat source or flammable gas. Sterno Products makes no warranties, either express or implied, that the mask prevents infection or the transmission of viruses or diseases.

ITEM #	DESCRIPTION	WEIGHT (lbs)	LENGTH (inches)	WIDTH (inches)	HEIGHT (inches)	CUBE (inches)	TI	HI	UPC	GTIN
72063	Sterno Cotton Face Mask EACH	0.06	8.5	3.5	0.125		-	-		
72064	Sterno Cotton Face Mask 10/case	0.60	11.0	8.0	6.5	0.33	-	-	-	

Sterno Delivery

La Porte, IN

1 800.523. 8715

SternoDelivery.com



POST COVID EQUIPMENT
CHANGES AND INNOVATIONS



INSULATED FOOD CARRIERS

Drop-Off Catering | Meal Delivery
Hot & Cold Food/Beverages



Built to Outlast and Outperform
Product Guide



ICA | INTERNATIONAL
CATERERS
ASSOCIATION

POST COVID EQUIPMENT
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POST COVID EQUIPMENT CHANGES AND INNOVATIONS

FOODSERVICE OPERATIONS RESOURCE LIBRARY Novel Coronavirus (COVID-19)



The novel coronavirus (COVID-19) is an emerging pathogen, and the situation is constantly evolving. These resources are a combination of CDC and WHO guidelines and Ecolab expertise. Please check back often for updates and new materials. Also, be sure to check ecolab.com/coronavirus for emerging information.

Refer to Centers for Disease Control and Prevention (CDC), World Health Organization or your local health authority for the latest on this emerging pathogen.

Additional Information:

CDC: Interim Guidance for Business and Employers
CDC: Guidance for Cleaning and Disinfection
CDC: Prevention in Communities, schools, healthcare settings and businesses

POST COVID EQUIPMENT CHANGES AND INNOVATIONS

Training Resources for Resuming Operations

[Download All](#)



Employee Quick Start Guides: (COVID-19)



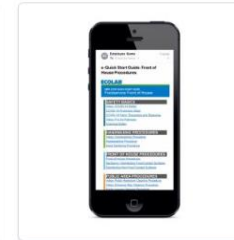
Employee Quick Start Guide: Foodservice Front of House



Employee Quick Start Guide: Foodservice Front of House



Employee Quick Start Guide: Foodservice Hostess Stand



e-Quick Start Guide for Foodservice Employees: Front and Back of House



e-Quick Start Guide for Foodservice Employees: Hostess Stand

Standard Cleaning Procedures

[Download All](#)



COMPLETE CLEANING PROCEDURES



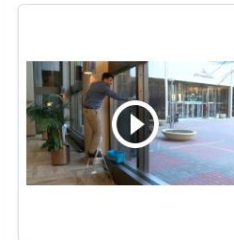
CLEANING PROCEDURES: FOOD SERVICE- BACK OF HOUSE



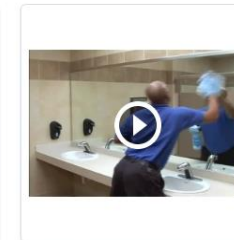
PUBLIC SPACES CLEANING PROCEDURES



FOOD SERVICE FRONT OF HOUSE CLEANING PROCEDURES



Video thumbnail showing a person cleaning a public space



Video thumbnail showing a person cleaning a food service front of house

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Stay tuned for
our next
webinars.