



**Dear Biscuits and Berries Clients, Guests and Family:**

These are challenging times. The effects of the COVID-19 virus have been felt profoundly throughout our beloved service industry and at Biscuits and Berries, with more wide-ranging implications sure to come. We've shed tears with our team through conversations we never thought we'd have to have and continue to feel intense empathy for those affected by these circumstances.

Those tears - that empathy - the overwhelming sadness - brought by our current environment is borne from an intense feeling of respect and admiration for our employees and clients, and an understanding that the burden of current events falls on their shoulders. *However*- those shoulders, responsible for making Biscuits and Berries the company it is today, are the strongest we know.

The service industry is full of honest, hard-working, tough-minded and resilient people, all of whom possess exactly what we need to make it through this. Biscuits and Berries has never been prouder and more honored to employ who we do, eternally grateful to what they have given us, and rightfully optimistic for what the future holds, thanks exclusively to such amazing human beings.

It may be a while until we are able to return to a sense of normalcy, but in the interim Biscuits and Berries is open. We are taking extraordinary steps in the interest of sanitization and cleanliness well in excess of CDC recommendations, and in addition to our normal menu, we are offering both a "Meals To Go" menu, as well as a "Duty Of Care" menu. We can deliver both, or make them available to be picked up at our office.

We are truly humbled by your support, and are deeply appreciative of our team, our clients and the inspiration of everyone in this industry whose strength knows no bounds.

Please reach out to us directly with any questions or concerns whatsoever, and we are looking forward to our next meal together, enjoyed with an appreciation made infinitely deeper having made it through this together.